

SPONSORSHIP PROGRAM SURVEY

For use of this form, see AR 600-8-8; the proponent agency is ACSIM.

UNIT OR ACTIVITY	RANK/GRADE
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This survey is being conducted as part of a continuing effort to improve the sponsorship program.

INSTRUCTIONS: Check the appropriate box for each question or write in the information requested.

1. Were you offered a sponsor either before or after arrival?							
<input type="checkbox"/> Yes	<input type="checkbox"/> Yes, but I declined	<input type="checkbox"/> No					
2. If you had a sponsor, when did that sponsor first contact you?		4. How helpful was your new unit or activity during your PCS move?					
<input type="checkbox"/> a. 90 or more days prior to my arrival <input type="checkbox"/> b. Less than 90, but more than 30 days prior <input type="checkbox"/> c. 30 or less days prior <input type="checkbox"/> d. Upon arrival at the installation	<input type="checkbox"/> a. Extremely helpful <input type="checkbox"/> b. Very helpful <input type="checkbox"/> c. Moderately helpful <input type="checkbox"/> d. Slightly helpful <input type="checkbox"/> e. Not at all helpful						
3. How helpful was your sponsor during your PCS move?		5. How helpful was your old unit or activity during your PCS move?					
<input type="checkbox"/> a. Does not apply; I did not have a sponsor <input type="checkbox"/> b. Extremely helpful <input type="checkbox"/> c. Very helpful <input type="checkbox"/> d. Moderately helpful <input type="checkbox"/> e. Slightly helpful <input type="checkbox"/> f. Not at all helpful	<input type="checkbox"/> a. Extremely helpful <input type="checkbox"/> b. Very helpful <input type="checkbox"/> c. Moderately helpful <input type="checkbox"/> d. Slightly helpful <input type="checkbox"/> e. Not at all helpful						
6. Using the scale below, indicate how helpful each type of service below was for you (and your family)? Mark a response for each.							
a. Did not need the service b. Service was not available c. Extremely helpful d. Very helpful e. Moderately helpful f. Slightly helpful g. Not at all helpful							
Letter from your sponsor	a	b	c	d	e	f	g
Welcome packet							
Installation newcomer orientation							
Unit orientation							
ACS overseas orientation briefings							
ACS overseas video							
ACS individual relocation counseling							
ACS automated relocation information system							
7. Overall, how satisfied are you with the sponsorship assistance you received at your current location?		8. Overall, how well is the sponsorship program working?					
<input type="checkbox"/> a. Very satisfied <input type="checkbox"/> b. Satisfied <input type="checkbox"/> c. Neither satisfied nor dissatisfied <input type="checkbox"/> d. Dissatisfied <input type="checkbox"/> e. Very dissatisfied		<input type="checkbox"/> a. Very well <input type="checkbox"/> b. Well <input type="checkbox"/> c. Not sure <input type="checkbox"/> d. Poorly <input type="checkbox"/> e. Very poorly					
9. Why is the sponsorship program not working well? Mark all that apply.							
<input type="checkbox"/> a. Does not apply; it is working well <input type="checkbox"/> b. Sponsors are not carefully selected <input type="checkbox"/> c. Sponsors are not well informed or trained <input type="checkbox"/> d. Sponsors do not take the job seriously <input type="checkbox"/> e. Commanders do not fully support the program <input type="checkbox"/> f. Soldiers or civilian employees do not know about it							
g. Other reason							